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| **JOB OVERVIEW** |
| **JOB TITLE** | **Valkyrie Lead Engineer (Electrical & Electronics OR Hydraulics)** |
| **HEADCOUNT REFERENCE NO** | **To be determined**  | **LOCATION** | **Gaydon**  |
| **ORG LEVEL 1** | **Valkyrie Aftersales** | **GRADE** | **9** |
| **ORG LEVEL 2** | **n/a** | **STANDARD WORKING HOURS** | **40 (Monday to Friday 08:00-16:30)** |
| **ORG LEVEL 3** | **N/a** | **REPORTS TO** | **Pete Jones**  |
| **POSITION DETAILS** |
| **DEPARTMENT OVERVIEW** | To deliver class leading customer service to Valkyrie customers for the lifetime of the vehicles. |
| **JOB PURPOSE** | The Valkyrie Lead Engineer (Electrical & Electronics OR Hydraulics) will be responsible for supporting Valkyrie Aftersales Manager to provide customers with technical advice and solutions any problems they may encounter. The engineer will also be responsible for being the local expert in either Electrical/electronic or Hydraulics, and assisting the creation of processes and procedures to manage Valkyries in the field. |
| **KEY DUTIES AND RESPONSIBILITIES** | * Lead a small team of technicians to ensure customer vehicles are maintained to the highest standard
* Management of vehicle servicing and fault diagnosis and rectification to ensure efficient & timely completion
* Lead the Nurburgring team with respect to **either** Electrical & electronic **or** Hydraulics component knowledge and rectification, being the local trainer and adviser on these issues.
* Management of vehicle preparation, updates & specification, both hardware & software.
* Coordination of team, vehicle and part logistics
* Manage telematic data to identify issues in the field
* Completion of vehicle fault reports and record keeping
* Responsible for tracking & reporting activity and component changes.
* Ensure concerns are raised on relevant test issues and track progress through to closure.
* Communication of vehicle issues & updates to other test teams or test vehicle users.
* Be prepared to support vehicles outside of core hours and abroad if required. On a rota basis, assist customers calling the customer service 24/7 helpline, providing appropriate response, and escalating issues as necessary.
* Reprogramming of Electronic control units if required.
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| **MANAGEMENT BREADTH** | The role requires an independently driven individual to manage and prioritize their own workload, and supervise others. The desire to mentor, pass on knowledge and train the next generation of technicians in both practical, problem solving, and analytical skills would be considered a great advantage in this type of role. |
| **RELATIONSHIPS** | Internal:Head of Valkyrie Aftersales, DVP test team, Electrical Team Leader, Departmental engineers.External: External Engineering Partners, Component suppliers, Valkyrie Customers, AM Dealer network |
| **BUDGETARY ACCOUNTABILITY**  |  |
| **PROBLEM SOLVING & ACCOUNTABILITY** | Full electrical system fault analysis and rectification using diagnostic tools. |
| **CONSTRAINTS** | The post-holder will be required to comply with all policies and procedures issued by and on behalf of Aston Martin Lagonda Ltd |
| **CAREER PROGRESSION OPPORTUNIES** | Opportunities exist for career development within Aston Martin.  |
| **ADDITIONAL REQUIREMENTS** | Proficient in office software (Outlook, Excel, Word, PowerPoint, Project).Driving License. Ability to travel to support engineering & customers (Germany, Switzerland & worldwide) is essential. |
| **DISCLAIMER** | **EXPERIENCE & QUALIFICATIONS** |
| **EXPERIENCE & QUALIFICATIONS** | * Minimum 5 years’ experience working in a similar automotive electrical basis role.
* Ability to perform detailed inspection and reporting
* Failure investigations and problem solving.
* Working across functional teams effectively.
* Positive, can do attitude is a must
* Use of various types of electrical diagnostic equipment – (manufacture specific, CANalyser, etc)
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| **ESSENTIAL EXPERIENCE**  | * Prioritize multiple tasks on a day-to-day level.
* Must be flexible and able to communicate at all levels.
* Working independently to short time scales
* Used to working away from base in sub optimal conditions
* Working alongside dealer technicians
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| **PREFERRED EXPERIENCE**  | * Automotive Electrical Qualification or extensive experience
* Automotive technician – master tech or similar level

Computer literate – able to monitor vehicle CAN bus systems  |
| **ESSENTIAL EDUCATION / QUALIFICATIONS** | * Qualified in hybrid & full EV vehicles.
* HV safety trained to SAP level.
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| **PREFERRED EDUCATION / QUALIFICATIONS** | * Strong technical skills and understanding of engineering fundamentals
* Creative thinking and problem-solving
* Strong teamworking skills are required to ensure effective communication and collaboration across functional teams
* Able to mentor and assist other members of the team and happy to share knowledge
* Willing to travel worldwide if required to support the Valkyrie team
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| **REQUIRED SKILLS / BEHAVIOURS** | None |
| **PHYSICAL REQUIREMENTS** |  |
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| **REVIEWED BY: NAME & TITLE** | Pete Jones, Head of Valkyrie Aftersales   | **DATE APPROVED** |  19/02/2024 |
| **DATE REVIEWED** |   |